System Requirement

System requirements	
Operating System	Windows 10
	Windows 8.1 (32-bit and 64-bit)
	Mac OS 10.13 and above (excluding beta versions)
	Note: Windows Operating Systems must pass Genuine Windows Validation.
	Windows Vista, Windows XP and Windows 7 are strictly prohibited for exam delivery
	All Linux/Unix based Operating Systems are strictly prohibited.
Firewall	Do not take your exam in a setting with a corporate firewall (including VPN), or, alert your Network Administrator to the network configuration requirements. We recommend testing on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.
	Network Configuration Requirements
Display	Minimum Resolution: 1024 x 768 in 16-bit color.
	Additional monitors are forbidden.
Internet Browser	The newest versions of Microsoft Edge, Safari, Chrome, and Firefox for web registrations or downloading the secure browser or Internet Explorer 11.
Internet Connection	A consistent connection speed of 1 Mbps down/up is required.
	We recommend testing on a wired network as opposed to a wireless network.
	Tethering to a mobile hotspot is explicitly prohibited.
Webcam	Webcam must have a minimum resolution of 640x480 @ 10 fps.
	Webcam may be internal or may be external and connected to the computer.
	Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Sound & Microphone	Verify the audio and microphone are not set on mute in Windows.
	Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Browser Settings	Internet Cookies must be enabled.
	Any Pop-Up blocking setting(s) must be disabled.
Device	All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.
Power	Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam